



7298 N. Storey Rd, Belding Michigan 48809

March 16, 2009

Dear Customer,

We value you as a customer and are excited to tell you that our Quality Management System has recently been certified to the new ISO 9001-2008 standard. We received our certification through Intertek Testing Services NA, Inc.

We are excited because this is tangible evidence of our renewed commitment to continuously improving our ability to better meet the needs of our customers. We are confident that you will be the beneficiary of our accomplishments with our next opportunity to supply you with a superior product.

We are committed to meeting and exceeding your expectations and look forward to serving you.

Best Regards,

David Walker
Quality Manager